



Enovate Uptime™ CLOUD-CONNECTED WORKSTATION SERVICE PROGRAM – POWERED BY RHYTHM™

Ensure 100% Availability of your mission-critical EHR workstations.

THE CHALLENGE:

Even the most durable workstations will need repairs in their lifetime.

Downtime interrupts clinical workflow and patient care. Your IT staff loses valuable time as they troubleshoot issues and manage repairs.

The time from notification to resolution can go from hours to days, forcing your clinical staff to improvise with workarounds.

SOLUTION:

Enovate Uptime Service Program offers 100% availability for mobile EHR workstations to keep them up and running without burdening your IT staff. With Uptime™, you always have a Ready Replacement™ if any of your workstations need repair.

The program includes:

- Rhythm Mobile Device Management
- Ready Replacements
- On-Site Dispatch
- Fleet Optimization

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HOW ENOVATE UPTIME WORKS:

The cloud-connected workstation service program ensures 100% availability for your mission-critical EHR workstations.



ENOVATE UPTIME INCLUDES:

Rhythm Mobile Device Management

Our cloud-based workstation management system provides remote visibility and continuous surveillance of your mobile workstations.

Rhythm sends a notification when the Ready Replacement is deployed and again when it is returned to the available pool.

Ready Replacement

Replacements are provisioned for backup to workstations needing repair. These workstations are always available for immediate use by your nurses if a workstation goes out of service.

Factory Dispatch

A factory-trained technician is dispatched on-site to diagnose the equipment and make the necessary repairs.

Fleet Optimization

In quarterly meetings, Enovate will work with you, using Rhythm data to optimize your capital investment in mobile EHR workstations.

Keep your mission-critical EHR mobile workstations running 24/7.

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Call 888-909-8920
or email us at
info@enovatemedical.com